

Mobile Solutions Comparison for Act!

	Handheld Contact	Act! Premium Mobile	Remote Offline Access
Requirements			
Act! versions	Act! 2005/v7 & above	Act! Premium 2012/v14 & above	Act! 2005/v7 & above
Pro	Yes	No	Yes
Premium	Yes	No	Yes
Premium (web)	Yes	Yes	Yes
Citrix or Remote Desktop	Yes	No	NA
Hosted Act!	Yes	Yes - Premium Web only	Yes
Application Interface	Independent Act!-like "native app"	HTML 5 Formatted for Devices	Windows
Requires setting up web server and administration	No	Yes	No
Supports managing data without an Internet connection	Yes	No - can only access data when connected	Yes
Requires Windows machine to be logged in	No	No	Yes
Cost	\$99 (inc gst) Per Device/Per Annum	Included with Act! Premium	Included with Act!
Devices			
Apple iOS - iPhone, iPad, iPod, iTouch	Yes	Yes	Yes
Android smartphones and tablets	Yes - OS 2.1+	Yes	Tablets with Windows
Blackberry and Blackberry Play	Yes - Smartphones OS4.2+ and	Yes	No
Other	Windows Mobile 5.0 - 6.5	Most devices plus web browsers	No
Administration			
Central admin of licenses	Yes	Yes	Yes
Central admin of remote users	Yes	Same as database	Yes
Admin can control data on devices	Yes	All available to Act! user	Yes
Admin can see when remotes sync	Yes	NA	Yes
Admin can force re-send of data	Yes	NA	No
Ability to remotely wipe data	Yes	NA	Yes
Users can access multiple Act! databases	No	Yes	Yes
Protects Act! database from data duplication	Yes	Yes	Yes
Contacts			
Number of Contacts	7000 - can be increased by support	No Limit	No Limit
Number of Fields	76	20	No Limit
Support all Act! field types	Except picture and memo	No	Yes
Fields retain Act! formatting	Yes	Most	Yes
Act! Dropdowns	Yes	Yes	Yes
Email from Custom Email fields	Yes	Only the default	Yes
Auto add contacts based on activities	Yes	Not needed	NA
Can jump to My Record	Yes	No	Yes
Set sort order	Yes	No	Yes
Search fields	First/last name, company, user added	All data - often returns too many	Yes
Search with Boolean operators	No	Yes	Yes
Displays contacts from incoming calls/emails	Yes	No	Yes
Map address	Business, Home, Activity Location	Business, Home	Yes
Notes/History			
Number of Notes/Hist	5 to start. Increases with usage	Unlimited	No Limit
Notes/Hist from device link to Contacts	Yes - to multiple contacts	Yes	Yes
Can edit Notes/Hist on device	Yes	Yes	Yes
History created from Phone Calls	Yes - including status and duration	Yes - no status or duration	Yes
History Created from SMS	Yes - with full body linked to contacts	No SMS	Yes
History Created from Emails	Yes - with full body linked to contacts	Yes - but no details	Yes
Attachments	No	Yes	Yes
Opportunities	Read only in History	Yes (2013 and above only)	Yes
Activities			
Activities link to Contacts	Yes	Yes	Yes
Activities link to multiple contacts	Yes	Yes	Yes
Schedule activities for multiple contacts	Yes	Yes	Yes
View other users' activities	Yes	Yes	Yes
Schedule activities for other users	Yes	Yes	Yes
Jump to Contacts from Activity	Yes	Yes	Yes
Map from Location field	Yes	No	No
Custom Activity Types	Yes	Yes	Yes
Schedule Recurring Activities	Yes	Yes	Yes
Calendar	Yes	Yes	Yes
Task List	Yes	Yes - incorrectly sorted	Yes
Alarm Notifications	Yes	No	Yes
International			
Dates formatted correctly through product	Yes	Yes	Yes
Phone numbers handle int'l dialling correctly	Yes	Partial	Yes
CallerID for incoming calls/SMS/emails	Yes - with export to address book	No	Yes

* Remote Offline Access utilises the built in Act! Synchronisation features of Pro & Premium. If you require assistance to set this feature up, charges apply.